

Data protection

General

In accordance with the data protection regulations, the company responsible for the processing of personal data is that which determines the purpose for which and by which means the processing is carried out.

The protection of personal data is important to **voestalpine High Performance Metals Schweiz AG, Hertistrasse 15, CH-8304 Wallisellen** (hereinafter referred to as “we” and “us”). We observe the applicable legal regulations on the protection, lawful handling and confidentiality of personal data as well as data security, in particular the Swiss “New Data Protection Act” (nFADP) and the “EU General Data Protection Regulation” (EU GDPR).

This Privacy Policy will be amended from time to time.

Business partners: please also see the “General Privacy Policy for Business Partners”.

Purpose of this Privacy Policy

This Privacy Policy informs you about how and why we process your personal data. In particular, it shows...

- what data we process and for what purpose
- who has access to your data and to whom we pass on your data
- how long we store your data
- what rights you have and how you can exercise these rights
- which cookies and other tools we use on our websites

Applicability of this Privacy Policy

This Privacy Policy applies to all processes in which we process your personal data unless we inform you about it separately. This Privacy Policy applies in particular to the following processes:

- You contact us
- You visit our branches
- You visit our websites
- You make a purchase in our online shop
- You subscribe to our newsletter
- You receive information or marketing communications from us
- You receive market research, opinion polls or customer surveys from us.

Terms used in this Privacy Policy

We use some legal terminology in this Privacy Policy. We explain the meaning of the most important terms below.

Personal data

Personal data means any information concerning an identified or identifiable natural person. This includes, for example, your name, address, date of birth, e-mail address or telephone number (this list is not exhaustive).

Sensitive personal data

Sensitive personal data includes data on religious, ideological, political or trade union views or activities; data on health and, where applicable, information on administrative or criminal prosecutions and sanctions; and data on social welfare measures. Where necessary and appropriate, we may request and process sensitive personal data. In this case, their processing is subject to strict confidentiality.

Processing personal data

Processing is any handling of personal data, irrespective of the means and procedures used, in particular the procurement, storage, retention, use, modification, disclosure, archiving, deletion or destruction of data.

Disclosure of personal data

Disclosure is the transmission or making accessible of personal data, e.g. publication or disclosure to a third party.

Anonymisation

Anonymisation refers to the process of modifying personal data in such a way that it is not possible to identify the individual. Unlike pseudonymisation, anonymisation cannot be reversed.

Pseudonymisation

The pseudonymisation of personal data describes the process of rendering personal data unrecognisable. Personal identifiable data (e.g. name, date of birth, place of residence) is replaced by a pseudonym (e.g. a code). Anyone who has the key information can use it to assign the data to a specific person (known as de-pseudonymisation or re-identification).

Purpose-bound processing of personal data

Data is processed on the basis of Art. 6, principles of the nFADP and/or Art. 6(1) of the EU GDPR (e.g. lawfulness, good faith, purpose limitation, express consent to the processing of sensitive personal data).

The personal data provided when contact is made (e.g. telephone contact, visit, purchase in the online shop, etc.) is processed for the purpose of processing your enquiry.

The processed personal data is used for anonymised or pseudonymised statistical evaluations and for the purpose of the operation, security and optimisation of the website (legitimate interest). Any further use of your personal data (e.g. sending newsletters) only takes place with your consent.

Access to or disclosure of personal data

Comprehensive security measures are in place to protect your personal data. This ensures that only authorised persons have access. Essentially, the following measures have been implemented:

- Controlled access to our premises
- Data access permissions (recording/control of access, modification and dissemination)
- General security measures to protect our company data network (access control, detection of intrusion attempts, firewall, anti-virus system, security patch mgmt.)

We will not disclose your collected personal data to third parties without your consent, unless it is necessary to comply with our obligations or required by law/authorities.

We engage processors (service providers) to process personal data (e.g. as part of an IT support contract). These processors are contractually obliged to comply with data protection regulations.

Storage/retention periods

If no explicit storage period is specified at the time of collection (e.g. as part of a declaration of consent), your personal data will be deleted (or anonymised) provided

it is no longer required to fulfil the purpose of the storage and does not conflict with any statutory retention obligations (e.g. retention obligations under commercial and tax law).

Your rights and how to exercise them

In principle, you have the rights to information, rectification, erasure, restriction, data portability and objection. If your data is processed on the basis of your consent, you have the right to revoke your consent at any time, without affecting the legality of the processing carried out on the basis of your consent prior to its revocation. Finally, you have the opportunity to lodge a complaint with the supervisory authority.

If you have any questions about data protection or asserting your aforementioned rights, please contact our data protection officer at datenschutz.hpm-schweiz@voestalpine.com

Use of cookies and other tools

Our website uses so-called “cookies”, which allow the website to recognise your browser on subsequent visits. These are small text files that are stored by the browser on your device. This allows the website to be optimally adapted to your interests. If you do not agree to the storage of cookies on your computer, you can set your browser to notify you whenever cookies are installed so that you can choose when to accept cookies. You can also disable the use of cookies in your browser. However, we advise you that in this case, you might not be able to use all the functions on this website.

Google Analytics

This website uses Google Analytics, a web analytics service provided by Google Inc. (“Google”). Google Analytics uses cookies, which are text files saved on your computer to enable your website use to be analysed. The information generated by the cookie about your use of this website is usually transmitted to and stored on a Google server in the USA. We only use Google Analytics with the IP address anonymisation feature activated. This means that your IP address will be truncated beforehand by Google within the member states of the European Union or in other contracting states of the Agreement on the European Economic Area. Only in exceptional cases will the full IP address be transmitted to a Google server in the USA and truncated there. On behalf of the operator of this website, Google will use this information to analyse your

use of the website, to compile reports on website activities, and to provide the website operator with additional services connected with the use of the website and the internet. The IP address sent by your browser as part of Google Analytics will not be combined with other data from Google. You can prevent cookies from being stored by adjusting the corresponding setting in your browser software; however, please note that if you do this, you may not be able to use the full functionality of this website. You can also prevent the collection of data generated by the cookie and related to your use of the website (including your IP address) for Google, as well as the processing of this data by Google, by downloading and installing the browser plug-in available at the following link: (<https://tools.google.com/dlpage/gaoptout?hl=en>) You can find more information about Terms of Service and data protection at <https://www.google.com/analytics/terms/us.html> and <https://support.google.com/analytics/answer/6004245?hl=en> respectively.