

AODA FEEDBACK FORM

The *Accessibility for Ontarians with Disabilities Act, 2005* (AODA) is a provincial legislator that aims to achieve a full accessible Ontario.

At voestalpine, we value all persons equally and constantly strive to overcome accessibility barriers so that all persons are treated with dignity. We are committed to providing quality services that are accessible to all persons who come in contact with our organization, whether they are a customer, supplier, job applicant, or employee.

Your feedback is critical in helping us improve the accessibility of our services. Please take a moment to complete this form and return it to using any of the contact information provided below. Feel free to share your experience with us to let us know how we are doing!

Location of Visit: _____

Date of Visit: _____

What was the purpose of your visit? _____

1. Please detail the nature of your experience including names of all individuals involved.

2. [If applicable] Were all documents and materials provided to you in an accessible format?

Yes No | If no, please explain.

3. Did we respond appropriately to your customer service needs?

Yes No | If no, please explain.

4. Would you like to provide an additional details? If so, please respond below.

Yes No | If no, please explain.

*Please provide us with your contact information below:

Full Name: _____

Phone Number: _____

Email Address: _____

How would you like to be contacted?

Please do not contact

By Phone

By Email

Thank you – We appreciate your feedback!

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**Any personal information is collected pursuant to Ontario Regulation 429/07, the Accessible Standards for Customer Service and will be used strictly for the purpose of responding to your feedback.*