1. If products and/or services cannot be supplied in the specified condition, advise voestalpine immediately.

2. Materials, products, and services must be supplied in accordance with the requirements mentioned on this purchase order. Any nonconformity and/or change in the process, products, and services shall be submitted to voestalpine in writing for disposition and approval prior to proceeding and shipping.

3. No subcontracting shall be permitted without a written authorization and approval from voestalpine.

4. Quality Management System requirements as well as all the other requirements and instructions for processing, inspection, and acceptance of products, processes and equipment shall be met.

5. All received products and/or services are subject to inspection and certification to prevent and detect counterfeit parts. Any nonconforming part or service shall be rejected upon receipt and may be sent back at the supplier's expense. Supplier will be aware and will demonstrate by its actions that it will prevent and fight counterfeit/fraudulent product.

6. voestalpine, their customers and authorized representatives reserve a right of unrestricted access to the suppliers' facilities and to the relevant documented information for the purpose of performing audits, inspection and verification of the process compliance with the contract requirements.

7. To ensure compliance and for traceability purposes, suppliers shall provide Certificate of Conformity and/or other supporting documents showing product compliance as appropriate.

8. Shipping of goods included on this purchase order means compliance with all the purchase order requirements including quality, quantity, price, delivery and all the other terms and conditions.

9. The signature of our receiving department is for receiving purposes only. Weight, quantity, quality and product condition and conformity shall be verified by the relevant department(s) after receiving.

10. Supplier will conduct its activities and its business demonstrating the expected ethical behavior and will deal with voestalpine eifeler coating and Thermotech in good faith and in an ethical fashion.

11. Supplier must ensure that all documentation referring to the product supplied and to its execution of the contract/ purchase order is retained and kept available in good condition as defined in the supplier's quality system, and when required as mandated by the flow-down of voestalpine eifeler coating and Thermo-tech customers specific document retention requirements and/or minimum of 10 years.

12. Supplier acknowledges and understands voestalpine eifeler coating and Thermotech expectation of good product quality, and that supplier's quality and safety significantly impact and contribute to voestalpine eifeler coating and Thermo-tech own product conformity and product safety. Where FOD (Foreign Object Debris) entrapment of foreign objects within supplied components, parts boards, raw materials, etc.... have the potential of migrating into voestalpine eifeler coating and Thermo-tech products, supplier shall have a prevention system and FOD prevention controls.

Suppliers of calibration services must also meet the following requirement in addition to the requirements mentioned above

13. Suppliers of calibration services shall maintain a current ISO/IEC 17025 accreditation and the scope of accreditation must cover the contracted services.

14. Calibration supplier shall provide a calibration certificate for each item being calibrated and it must show as-found calibration data when calibrated items are found to be out of tolerance. The calibration certificate shall also contain as a minimum laboratory name and its certificate number & accreditation body's name, calibrated item unique name and identification, date of calibration, calibration due date, calibration procedure, calibration results (statement of conformity), person performing the calibration, statement of and any additional technical or measurement limitation, uncertainty and/or requirements.